



**Maryland Medicaid Managed Care Organization (MCO)**  
**Breast Pump Coverage/Services (April 2020)**

**This information is current and accurate to the best of our abilities. Providers and members will need to confirm with the MCO's.**

**All insurances require a prescription (including diagnosis code), proof of birth of baby, and mother's demographic sheet or information.**

Prior Authorization and Letters of Medical Necessity ARE NOT required for:

- Aetna Better Health, Kaiser Permanente, United Healthcare, Medstar Family Choice.

Prior Authorization and/or Letters of Medical Necessity ARE required for:

- Amerigroup, JAI Medical Systems, Priority Partners.

**Durable Medical Equipment (DME) Companies:**

- **Aeroflow:** 844-868-9890 (does not take Jai, MedStar)  
<https://aeroflowbreastpumps.com/qualify-through-insurance>
- **Byram Healthcare:** 877-773-1972 (only takes Aetna Better Health and UHC MCO)  
<https://breastpumps.byramhealthcare.com>
  - (provider may email or fax prescription and diagnosis code [breast-pumps@byramhealthcare.com](mailto:breast-pumps@byramhealthcare.com), fax 1-800-521-6291)
- **Caring Touch:** 410-601-4725 (does not take UHC MCO, MedStar, Jai);  
<https://www.caringtouchmed.com/breast-pumps/>
- **Edgepark:** 1-855-504-2099 (does not take Aetna, Jai, Priority Partners);  
<https://www.edgepark.com>
  - (provider may email or fax prescription and diagnosis code to [pumpprescriptions@edgepark.com](mailto:pumpprescriptions@edgepark.com), fax 330-963-6839)
- **McKesson:** 1-855-571-2100 (unclear which insurances they take besides UHC MCO)  
<https://mms.mckesson.com>
  - (provider may email or fax prescription and diagnosis code to [mpcsbreastpumps@mckesson.com](mailto:mpcsbreastpumps@mckesson.com), fax 855-716-2212)
- **Medline:** 1-833-718-2229 <https://athome.medline.com/en/categories/mom-baby/breast-pumps>  
(does not take Jai, Kaiser, MedStar, University of Maryland Health Partners)
  - (provider may email or fax prescription and diagnosis code [managedcarecustserv@medline.com](mailto:managedcarecustserv@medline.com), fax 866-202-1563)
- **NebDoctors:** 410-335-6175 (does not take Jai, Kaiser, Aetna Better Health MCO); dispense from the office or order. <https://www.nebdoctorsofmaryland.com/breast-pumps/>
- **Northern Pharmacy:** 1-800-486-0714, option 3 (does not take Aetna Better Health, Kaiser, Priority Partners, UHC) <https://www.northernpharmacy.com/Breast-Pump-Important-Info>

DME Companies (continued):

- **Stork Pump:** 844-993-3740 [www.storkpump.com](http://www.storkpump.com)
  - (provider may email or fax prescription with diagnosis code [orders@storkpump.com](mailto:orders@storkpump.com), fax 267-443-6019)
- **Target** 1-855-406-7867 (only takes UHC MCO and University of Maryland Health Partners) <https://www.target.com/c/target-breast-pump-program/-/N-4yqby>

### **Aetna Better Health 1-866-827-2710 (24/7)**

To get pump: Call Aetna - need prescription from doctor, they ship to the mom (can get it quick in 1-2 days) need mom's number for contact; can also go through Aeroflow, Byram, Caring Touch, Medline, Stork Pump

- Mother may also call, but it will take a bit longer – Aetna will then contact physician for prescription

- \*Rental not covered

Lactation Consultant Services – not covered by the Breast pump line, they handle equipment only

- CPT code through a lactation consultant or prior authorization form prior to visit, takes 1-2 days for approval
- Try to find someone in-network (no lactation consultants listed for in-network per customer service rep)

### **Amerigroup**

Member Services: 1-800-600-4441 (Monday-Friday, 8am-6pm)

Direct Maryland number is: 410-981-4000

- Requires Prior Auth and LMN, a prescription (including diagnosis), proof of birth of baby and mother's demographic sheet or information.

Breast pump coverage – covers manual and electric,

- DME vendors include Stork Pump, Northern Pharmacy, NebDoctors, Medline, Edgepark, Caring Touch, Aeroflow

LC Visits – Requires prior authorization (Provider obtains from Amerigroup)

Healthy Rewards – Free Visa/Mastercard after postpartum visit, first trimester Visa card (\$100) per card

### **JAI Medical Systems**

1-888-524-1999

Breast pumps – must be delivered.

- Prior Auth required and proof of birth, prescription and demographics are necessary.
- Authorization within 24 hours of receipt of request.
- DME's include: Storkpump, Northern Pharmacy, American Medical Equipment (410-719-1222)

Lactation consultants – Through WIC, breastfeeding support groups, in-hospital lactation consultants,

An OB case manager can assist with prenatal care, supplies, and breast pumps

## **Kaiser Permanente**

1-855-249-5019

Breast pumps are a core benefit, provided after birth of baby

- **Hospital Case Manager or Ob office contacts Kaiser Case Manager or DME to arrange.**
- **DME includes Apria (888-452-4363)**
- **\*\*RENTAL PUMPS** – Covered if mother or baby are hospitalized.

Lactation Consultants – Can be coordinated through Kaiser Case Manager

## **Maryland Physicians Care**

1-800-953-8854

Breast pumps –

- Prior Auth or Letter of Medical Necessity not required, but proof of birth, prescription and demographics are necessary
- DMEs include: Aeroflow, Caring Touch, Edgepark, Medline, NebDoctors, Northern Pharmacy, Stork Pump

Lactation Support – case worker for additional services

## **MedStar Family Choice**

1-888-404-3549

Breast pumps –

- Must use in-network DME.
- Prior Auth or Letter of Medical Necessity not required, but proof of birth, prescription and demographics are necessary
- DME's include:
  - o Northern Maryland/Baltimore: Northern Pharmacy, Neb Doctors, Stork Pump, Edgepark
  - o Southern Maryland and PG County: Neb Doctors, New Hampshire Pharmacy (1-888-210-8110), MedLine, Stork Pump

Mommy and Me Program - through their Outreach department – for women <28-weeks gestation.

Women must request to join. Gift certificates offered. 800-905-1722, option #1

Lactation Support – Covered in hospital, coordinate with Mommy and Me program 800-905-1722 option #1 – must be a member to hear about services

## **Priority Partners (Johns Hopkins HealthCare)**

800-654-9728

Breast pump - manual or electric,

- LMN required, proof of birth, prescription and demographics are necessary
- DMEs include: Caring Touch, Edgepark, Neb Doctors, Stork Pump, Northern Pharmacy, Johns Hopkins Pharmaquip (410-288-8150)

Partners with Mom – prenatal and postpartum help, direct line, and newborn line and newborn coordinator

## **United Health Care**

1-800-318-8821

Breast pumps are covered

- Prior Auth or Letter of Medical Necessity not required, but proof of birth, prescription and demographics are necessary
- **\*\*May also request a pump prior to delivery once at 36-weeks gestation.**
- DME's include: Byram, Edgepark, Medline, McKesson, Stork Pump, Aeroflow, NebDoctors, Target

Programs - Healthy First Steps (birth, breastfeeding classes) Baby Blocks 1-800-599-5985

## **University of Maryland Health Partners**

1-800-730-8530

Breast pumps – offered after baby is born, case manager assigned, call after baby is born, and case manager will take care of the paperwork. Caring Touch will usually process and send out within 2 days (Ameda Mya Pump). If alternate pump desired, mom can request, but will take longer.

- DME's include: Caring Touch, NebDoctors, Storkpump, Northern Pharmacy, Aeroflow, and Target

Case Manager assigned for every pregnancy. Women are contacted in 3<sup>rd</sup> trimester to find out how they plan to feed their baby.

Lactation Consultants – must inquire with case manager

